

Cancellation Policy

No free cancellation is allowed for this rate, special conditions apply. If canceled, modified, or in case of no-show, the total price of the reservation will be charged.

Privacy Policy

General

Lucky8 Luxury Catamaran is owned by the company «Litus IKE» and is responsible for processing the personal data that you provide, in the context of trade cooperation with the company. Lucky 8 Luxury Catamaran, is committed to protect the personal data of the visitors/users of the www.Lucky8.gr website and to comply with the relevant provision on the protection of personal data as they apply. Lucky8 Luxury Catamaran does not collect information on visitors'/ users' personal data unless they are provided voluntarily. Data collected from Lucky8 Luxury Catamaran are those required and used only for the purposes for which they are collected, excluding any other non-desired use thereof. No personal data is required to navigate at the www.Lucky8.gr site or to access its content.

Introduction

The current Policy imprints and describes the Data Protection Management System and comprises the basic data protection principles that the company must provide to all users involved (internal and external partners). Additionally, Lucky8 Luxury Catamaran constantly provides the necessary resources for the proper implementation of the Policy, by all departments, systems, company users, services, as well as any related activities.

How are your rights being protected?

Lucky8 Luxury Catamaran implements an information security management system to ensure the confidentiality and security of your data and protect them against accidental or unlawful destruction, loss, alteration, unauthorized disclosure or access, and all other unlawful forms of processing. This information is provided in accordance with Regulation (EU) 2016/679 of the European Parliament, the European Council, and the provisions of the Greek legislation on the protection of personal data adopted and applied in this context.

Which data do we process?

Your personal data processed by Lucky8 Luxury Catamaran may be:

- Identity or passport information such as name, surname, nationality.
- Contact details, such as phone number, address, email.
- Booking information such as date of arrival and departure.
- Data relating to the procession of financial transactions such as credit-debit card number, bank account number, Tax Registry number and professional status.
- Dietary habits and peculiarities such as allergies, intolerances or specific diets.
- Photos and video for republication in social media and the blog that exists on our website www.Lucky8.gr
- Copy of identity or passport and credit – debit card for identification purpose in cases of remote payments.

Why do we collect Personal Data?

The above-mentioned information and personal data that Lucky8 Luxury Catamaran collects from you will be stored in the Company's databases and servers, always in accordance with the provisions of the current legislation, particularly with those concerning the protection of the privacy of communications and the protection of the person itself from the processing of personal data. The Lucky8 Luxury Catamaran explicitly declares that this data will not be shared, in any case, with third parties unless it is ordered differently by law or court, prosecutor's order or decision / other Public Authority provision as well as written

authorization from the subject of such data. The legal basis for your data processing is your consent, as well as the necessity of their storage for the company's response to your requests of any form provided by the relevant legislation. Specifically, we process your data in order to provide:

- The provision of accommodation, food, transportation and leisure travel
- Information about the products and services provided by our company, (promotion packages, membership in the Loyalty club and other information material of our company).
- For our response to your requests of any kind, such as for providing information, formulating complaints, evaluating services, etc.
- For accounting and tax purposes based on our legal obligation
- For protecting public health purposes.

Since you have consented to use your data for your information on the products and services provided by our company, as well as for promotional activities of our company (newsletter, social media, etc.), we will maintain this data until notifying us of something else or withdraw your consent by sending a request to the email address: Lucky8.santorini@gmail.com.

Recipients

The processing of your personal data is done by designated and authorized employees of Lucky8 Luxury Catamaran. Recipients of your personal data may also be third parties, external partners such as reservation management service, customer transport services, leisure trips organizers, IT support service, accounting support to the extent that this is necessary for your best service and the provision of our services. In this case, Lucky8 Luxury Catamaran is committed that its partners, acting only under its instructions, have been specifically authorized for that purpose and are fully bound by the confidentiality and obligations described by the law, regarding the collection and processing of the above data.

Time of retention

Lucky8 Luxury Catamaran retains your data for as long as it is required to fulfill the purpose for which you have shared them with us and in compliance with the applicable laws of personal data protection.

Your rights

With reference to your personal data, you may exercise the following rights by submitting a request or through a legally authorized representative in our company or by sending the request by post, with the authentication of the signature. In particular, your rights are the following:

- The Right to access – Right to receive information on whether your data is processed and accessed, as well as the right to receive information about this processing (who, for what purpose, recipients, retention period, etc.).
- The Right to rectification – Right to correct inaccurate personal data and fill in incomplete information.
- The Right to erasure (Right to be forgotten) – Right to request the deletion of any of your data under certain conditions (data that are no longer necessary, withdrawal of consent, etc.). You have the right to withdraw your consent, but the withdrawal is valid for the future data, meaning since your notification to Lucky8 Luxury Catamaran, and it cannot have a retroactive effect.
- The Right to Restrict Processing – e.g. when the accuracy of the data is in dispute, the data are no longer needed by the controller etc.
- The Right to data portability – The Right to request the transfer of personal data to another Processing Manager in a structured, widely used and mechanically readable form. In case of exercising the right of correction, deleting and restricting the data, the applications will be transmitted to third party recipients to whom the data were disclosed.
- The Right to object in regard to the use of your personal data- unless there are compelling and legitimate reasons for processing that override your interests, rights and freedoms, or for the foundation, exercise, or support of our company's legal claims.

The above services are provided free of charge. However, if claims are unreasonable, excessive, or recurring, our company may refuse to respond to these requests by informing the applicant. Our company has taken all the technical measures to safeguard

your personal data. Also, provides limited access only to those employees/partners who need to have access to these data. It takes all necessary measures to prevent any unauthorized access, use, or modification of the data. **Collection of personal data from website**

The policy of personal data protection includes and refers to the conditions of collecting and managing your personal information by Lucky8 Luxury Catamaran during the use of its services and visit of websites. The Lucky8 Luxury Catamaran is the owner and holder of all rights of the page and Controller of data that may be declared by you. This current policy does not cover, in any way, the legal relationship between visitors/users of the web pages and any other services that are not subject to control over the management and ownership of Lucky8 Luxury Catamaran even when it includes links to other sites controlled by third parties (individuals or entities). Most of our services do not require registration to visit and browse our site without having to disclose your identity. However, in some cases, it may be necessary to sign up to access some services. In case you hide your identity, you may not be allowed to access certain parts and services of our website. The pages may use cookies for the proper functioning of services and pages. Cookies are small pieces of information stored on a computer to identify the corresponding browser while browsing websites. Cookies can be used to store items, such as logins and user preferences. The cookies used by this website only serve the purposes of navigation, the website functionality, to facilitate navigation and therefore does not collect personal data. In addition, pages can also use the "Google Tag Manager" a management tool through which they manage tags. In particular, the "Google Analytics – Universal Analytics" tag is used to extract statistical reports to track the website, daily traffic, and promote the company with regard to the products and services it provides. This webpage only serves purposes of browsing and monitoring through Google Tag Manager and does not collect personal data other than the user's browsing preferences and domains that they have visited. In any case, the visitor/user may be informed by the website www.allaboutcookies.org. In addition, it may configure its browser in such a way to inform the user about the use of cookies on specific page services or the choice to refuse/accept the use of cookies at any time. If the visitor/user does not wish the use of cookies, cannot have further access to these services.

Personal data and children

The current website is not directed to children under 13 years old. It is our policy not to collect or keep data of people under 13 years of age. In any case, most of the information provided by Lucky8 Luxury Catamaran websites is addressed to people aged 18 years or over. Lucky8 Luxury Catamaran will not collect, use, or disclose on purpose personal data from minors under the age of 18 without having obtained first the consent of the parent or guardian through direct communication, offline, over a network. The Lucky8 Luxury Catamaran does not deliberately collect personal information from minors under 18 years old. If it finds out that it has collected any personal data from a minor under 18 without verifiable parental consent, it will delete the data from its database as soon as possible.

The purpose of the protection of personal data policy

The purpose of the Privacy Policy is to protect your personal data against all internal, external, deliberate or unintentional threats. Our company has approved the Privacy Policy and hereby endorses the full commitment to the effective implementation and provision of sufficient resources for the continuous improvement of the Data Protection Management System. The policy aims to ensure the following:

- Continuous data protection from unauthorized access.
- Continuous ensuring of the Confidentiality of Lucky8 Luxury Catamaran customers and associates data.
- Continuous maintenance of the integrity of Lucky8 Luxury Catamaran, customers and associates data.
- Continuous Ensuring of the Availability of Data and Business Processes.
- Continuous monitoring and compliance with Legislative and Regulatory Requirements.
- The Business Continuity Plan is maintained and controlled for its effectiveness.
- Continuous Data Protection training for all employees of Lucky8 Luxury Catamaran.
- Confirmed or suspected violations of personal data are reported to the Data Protection Officer, are thoroughly investigated and addressed promptly and effectively.
- Appropriate procedures and individual data protection policies have been developed and implemented in support of this policy, including technical and organizational protection measures.
- Lucky8 Luxury Catamaran ensures constant compliance with the legislation and requirements of GDPR through extended monitoring of the implementation of the Data Protection Management System.

- The Data Protection Officer is responsible for maintaining the Policy, as well as for providing support and advice in its implementation.
- All holders of managerial positions of Lucky8 Luxury Catamaran are directly responsible for implementing the Policy as well as for ensuring the compliance of the supervising personnel.
- The compliance with the Policy is mandatory for all those who work or cooperate with Lucky8 Luxury Catamaran.
- Any violations of the Policy are subject to disciplinary sanctions depending on the nature and impact of the infringement.

Lucky8 Luxury Catamaran preserves the right to change this policy by updating the current text in order to comply with the applicable legislation on data protection as well as for any other reason deemed necessary.

Contact Information

For any request related to the processing of your data by Lucky8 Luxury Catamaran, please contact as soon as possible at the following address: Lucky8.santorini@gmail.com. If you believe that your privacy is affected in any way, you can appeal to the Data Protection Authority. [Leoforos Kifisias 1-3, 115 23, Athens, Phone: +30 2106475600, email : contact@dpa.gr]. You also have the right to appeal to competent judicial authorities for the protection of your personal data.

Lucky 8 Luxury Catamaran terms and Conditions

A1: Scope and application [of the present T&C].

1. The present Terms set forth the terms and conditions governing: (a) the provision of hotel services and/or (b) the use of our Website. More particularly,
 - **Section A includes** (a) the definition of each capitalized term, allowing you to fully understand their content, as well as (b) useful guidelines and information with regard to our Cruise' reservation, the payment of your cruise and our policy in cases of cancellation, no-shows.
 - **Section B includes** the specific provisions applicable in the framework of the Services Agreement.
 - **Section C includes** the specific provisions applicable any time you access and anyhow use our Website.
 - **Section D includes** general provisions applicable in both the Services Agreement and the use of our Website.
3. You shall know that by using our Website or choosing our Lucky8 Luxury Catamaran for your cruise you are considered bound by the present Terms. The use of our Website and/or your cruise in our Lucky8 Luxury Catamaran, entails the collection and processing of your personal data, pursuant to Article D.1 of the present Terms. Therefore, if you do not agree with the aforementioned Terms, you shall refrain from accessing our Website or cruise in our Lucky8 Luxury Catamaran.
4. The Terms may be subject to amendments. It is your responsibility to regularly read them, since applicable are the Terms in force at the time of the conclusion of the Services Contract and/or your visit in our Website.

A2. DEFINITIONS.

- **"Lucky8 Luxury Catamaran" or "We"**: Your counterparty in the Services Contract; "LITUS IKE ", with distinctive title "Lucky8", headquartered in ALGEIRA, PEO KORINTHOY-PATRON., Tax Identification Number (TIN) 801085899, Tax Office AIGIOY.
- **"Rate per Cruise"**: the amount of money -quoted in Euro- to be paid per cruise, if you wish to cruise in our Catamaran. It is hereby clarified that the "Cruise Rate" may alter, depending on: (a) the time you wish to cruise with our Catamaran, (b) the type of the cruise, (c) the Reservation Package of your choice and (d) the time you access our Website (for due to a significant reason -eg. amendment of the existing legal framework- we may be obliged to modify our price list). The Cruise Rate includes Cruise in our Catamaran, Additional Services, as well as all applicable taxes (VAT included), fees and relevant charges.

- **“Booking Confirmation”**: the email sent by us, notifying you that we have processed and accepted your request for booking one or more Cruises. The Booking Confirmation shall include the main information of your reservation (date of arrival, overall stay, number of adults and minors, Total Reservation Value). The Booking Confirmation shall initiate our contractual relationship (Services Agreement).
- **“Additional Services”**: the services we are able to provide during your Cruise in our Catamaran. These services are offered either directly by us or by third-party independent contractors. The value of Additional Services is explicitly mentioned in (a) our price list, being incorporated in the reservation form found in our website and (b) the special document found in your Cruise. In the event that you choose an Additional Service during the reservation process, its value shall be included in the Total Reservation Value. In the event that you choose an Additional Service during your Cruise, you can pay for it right away.
- **“Rate Calendar”**: the full rate calendar, found in the Rides section of our Website.
- **“Start Date of the Services Agreement”** is considered the day we send the Booking Confirmation.
- **“Website”**: the website <http://lucky8.gr/>, where you shall find useful information with regard to our **Lucky8 Luxury Catamaran** and/or proceed with the booking of one or more Cruises, or directly contact us.
- **“Accommodation”** is our **Lucky8 Luxury Catamaran** located in Armeni Bay, (island of Santorini, Cyclades island group)
- **“Software”**: All human- and computer- readable data, or other machine-readable data, technical requirements, logic, logic diagrams, flow charts, orthographic representations, algorithms, modules, subroutines, files’ structure, coding sheets, coding, source or object code, lists, test data, testing routines, diagnostic programs or any other material with regard to or including part of the Website and is deemed necessary for its proper, efficient and apt functionality.
- **“Party”** or **“Parties”**: You and Us, collectively or individually.
- **“Terms”**: the present “Terms and Conditions of Lucky8 Luxury Catamaran”.
- **“Reservation Package”**: the sum of services offered in principle throughout your cruise, including cruise *per se* as well as the relevant Ancillary Services.
 - It shall be clarified that, by booking the Cruise, you accept that the credit/debit/prepaid card indicated at the reservation process, may be charged with the Total Reservation Value any time after the receipt of the Booking Confirmation. Furthermore, the Total Reservation Value can by no means be returned (except for the objective reasons giving rise to a “Force Majeure” event, pursuant to Article D6 hereof). Upon receipt of the Booking Confirmation, any amendment of the booking shall be subject to charges.
- **“Ancillary Services”**: All services included in the Cruise Rate. Ancillary Services vary, depending on the Cruise of your choice. Since the offered Ancillary Services may be amended in the course of time, it should be noted that the currently offered Ancillary Services are those indicated in the booking section of our Website at the time of completion of your reservation.
- **“Client”** or **“You”**: you, our counterparty in the Services Agreement and/or the visitor of our Website.
- **“Cruise”** or **“Cruises”** (accordingly): Lucky8 Luxury Catamaran exclusively used by you during your cruise.
- **“Services Agreement”** or **“Agreement”**: the agreement concluded between us and you, for the provision of services of the former. The Agreement is governed by Articles of Section B and D of the Terms hereof.
- **“Total Reservation Value”**: the total amount you shall pay at the completion of your booking for: (a) your cruise in our catamaran, (b) the provision of the Ancillary Services and (c) any Additional Services you have requested. The Total Reservation Value varies, depending on the cruise Package of your choice and changes if you choose the provision of one or more Additional Services.
- **“Services”**: is the sum of Services we undertake to provide in the framework of the Services Agreement. The Services include: (a) first and foremost, the exclusive use of Lucky8 Luxury Catamaran , (b) all Ancillary Services included in the Reservation Package of your choice, and (c) all Additional Services you may request.

A3. How can I book through the Website?

To book one or more Cruises via the Website, you must follow the procedure below:

- Enter into our Website.
- Select the “CONTACT” located on the homepage of our website, and then you get redirected to the CONTACT FORM, where you can fill all the required information’s.
- Next, submit your request, and you will receive an email directly from us in order to evaluate your request and complete your reservation if possible. (Request upon availability)

Then, you get the trough email the **REGISTRATION FORM FOR LUCKY 8 POWER CATAMARAN** where you enter: (a) your personal information (country of origin, name, surname, e-mail address, telephone number), (b) your credit/debit/prepaid card number (we accept VISA, MASTERCARD, MASTERCARD Maestro, cards), its expiration date, cardholder name, and CVC code.

A3.1 Payment of the Total Reservation Value through bank transfer.

1. We provide you with the opportunity to repay the Total Reservation Value also through a bank transfer. In such a case, you should:
 - contact us, so that: (a) we can announce you the IBAN of our bank account, (b) give us your details, and (c) indicate the Cruise you wish, so that we can send you the Booking Confirmation.
 - Then, you should pay the Total Reservation Value, the same day
 - You should note that any costs incurred during this transfer are borne solely by you.
2. Only after you have paid the Total Reservation Value on time and in full, we shall send you the Booking Confirmation at your email address. Therefore, if you do not make this payment promptly, it shall not be possible for us to enter into a Services Agreement.

A4. Your cruise with our Lucky8 Luxury Catamaran.

1. On the date of your scheduled cruise, you must have your identity card (if you are a resident of the European Union), or your passport (in any other case), as well as the credit/debit/prepaid card you indicated during the reservation process. Please note that if you do not show us the above card, we shall refund the Total Reservation Value on this card, and you shall have to re-pay it via a new credit/debit/prepaid card. Otherwise, you won't be able to complete your check-in.
2. Please note, however, that no more individuals may participate in the Cruise than what you have indicated to us at the time of your booking unless you notify us promptly (at least three days before your cruise date), and provided that this is objectively possible, based on the specifications of your Cruise and the availability of our Accommodation. In any case, we will make every effort to serve you.

A5. Booking Cancellation – No show – Early departure.

(a) Our policy for a booking cancellation or no-show at our Accommodation on the due date made 100% of the total amount will be charged.

(b) If you cancel your reservation at any time, after receiving the Booking Confirmation for any reason (except for an objective and proven Force Majeure Event, as defined in Article D.6.), you shall not be entitled to a refund. Also, after receiving the Booking Confirmation, it is impossible to modify your reservation, for any reason.

(c) If you leave the Accommodation before your scheduled departure time, without invoking any objective and proven Force Majeure Event (as defined in Article D.6.): (i) you shall not be entitled to any refund, (ii) and you shall be bound to repay the value of any other Additional Service you received.

B. SERVICES AGREEMENT.

Article 1. Subject of the Agreement.

- According to this Services Agreement, we undertake to provide you with the Services, against the Total Reservation Value, under the terms and conditions set out in sections B and D of the Terms, respectively.
- Please note that we are entitled to reject your booking request if any significant reason occurs (such as, indicatively, if the credit/debit/prepaid card you indicated is not valid, or has expired, or does not have sufficient balance, etc.). In this case, we shall inform you as soon as possible.

Article 2. The Services' Rate.

- The total rate of the Services is, in principle, equal to the Total Reservation Value. The value of the Services may vary depending on: (a) the time you proceed with your booking, (b) the dates you wish to visit the Accommodation, (c) the type of Cruise, (d) the Reservation Package, (e) any Additional Services you may choose. Therefore, please be very careful, because the financial burden you shall incur, is the one calculated on our registration form during the booking process, and does not include any Additional Services you may choose during your stay in the Accommodation. You may pay these Additional Services either upon completion of the respective service or during your arrival in the Accommodation (embarque).
- The Services' rate includes all taxes (VAT, etc.), fees, and other deductions.
- You shall be charged the cruise Rate in full on your arrival at the Accommodation, regardless of the time you arrive.
- Upon your departure (check-out), further charges may incur, regarding (a) each Additional Service you received and did not pay upon its completion. You may pay the above charges either in cash (taking into account the relevant legal restrictions) or through your credit/debit/prepaid card.

Article 3. Term of the Agreement.

The Services Agreement has a fixed term. It starts on the date you receive in your e-mail account the Booking Confirmation and expires on the time of your departure from the Accommodation.

Article 4. The Parties' Obligations.

You are obliged:

- upon arrival to (a) show your ID card (if you are a resident of the European Union) or your passport (in any other case), as well as the credit/debit/prepaid card you indicated at the reservation process and (b) sign all the necessary documents to identify your data and complete the embarque process,
- to be polite to the staff of our Accommodation, respecting the local good manners,
- to keep the Catamaran clean and be careful, so as not to cause any material damage to the Accommodation
- not to prepare meals or drinks
- not to place flammable or other hazardous or harmful materials in any area of the Accommodation,
- not to commit any illegal act under Greek law, including gambling,
- not to withhold and/or remove from the Accommodation any object not belonging to you,
- not to bring your pets along, as there is no space designed especially for their hospitality,
- to evacuate the Accommodation, in excellent condition, on the time of your departure,
- to pay the Total Reservation Value, the amount corresponding to each Additional Service you received during your cruise, and any charge arose regarding your non-timely evacuation.

We are obliged:

- not to reject a booking request, unless a significant reason occurs,
- to offer you hospitality, unless a significant reason occurs, (especially relating to the orderliness, safety, or hygiene of our Accommodation),
- to grant you the use of our Catamaran for the entire agreed period, as specified in the Booking Confirmation,
- to guarantee our Catamaran and the Services provided have all the properties and attributes described in the Booking Confirmation,
- to respond to all your requests and complaints within three (30) days (or within a reasonable time, if extraordinary circumstances occur).

Article 5. Termination of the Agreement.

- You have the right to terminate the Services Agreement with immediate effect, due to a significant reason, upon your arrival at the Accommodation. As "Significant Reason" is considered the proven and objective Force Majeure Event, as defined in Article D.6, as well as our breach of the Terms, due to fraud or gross negligence. However, if you terminate

the Services Agreement, you shall not be entitled to any kind of compensation, to the extent that the applicable Greek law permits it.

- We have the right to terminate the Services Agreement with an immediate effect, due to a significant reason, and ask you to compensate us for any damage we may suffer (including our indirect loss and non-material damage). A “Significant Reason” may indicatively be, the violation of these Terms, or the Greek legislation, or our reasonable opinion that upon your arrival, you are in a state of intoxication, illness, etc.
- In case the Services Agreement is terminated because of your fault, we shall have the right to withhold any amount we received from you (in addition to and regardless of any other rights provided by the applicable law). You shall not be entitled to any refund, for whatever reason, respectively.
- In case of termination of the Services Agreement, for any reason, you must immediately evacuate and dis-embarque.

Article 6. Power of Rescission.

- You may withdraw from the Services Agreement per the provisions of Section for the cancellation of your reservation. The deadline for exercising the right of withdrawal starts the next day from the day you received the Booking Confirmation.
- You must exercise the right of withdrawal by using the form posted on the Website, in the field: <http://lucky8.gr/contact/>, or (b) by sending us an e-mail to lucky8.santorini@gmail.com . For any further information, you may call us on +30 22860 71334.

1. THE USE OF OUR WEBSITE. Article 1. Your Personal Data and your visits to the Website.

The information and personal data that you submit through the Website are subject to processing, based on our Personal Data Protection Policy. The use of the Website presupposes that you accept the processing of such information and data by us and that all information and data you submit is true and accurate.

Article 2. The Use of our Website.

By using the Website, in any way, you undertake the obligation:

- not to make false or fraudulent statements,
- to provide us with true and accurate information. You also agree that we may use this information to contact you, if necessary,
- not to edit, store, or exploit the Website and its contents, in any way. In particular, the Website or Software copying, mechanical reversing, reverse-engineering, disassembly, translation, decompilation, adaptation, layout, framing, mirroring, creation of derivative works, and/or any other transfer, is not permitted unless otherwise provided in the applicable law. Also, you are not allowed to use the Website or the Software, in violation of the current legislation (including Personal Data Protection Law). It is also forbidden to post and/or announce the Software on a server accessible through a public network, such as the Internet, in a way that allows any unauthorized third party to copy it. Furthermore, it is prohibited to bypass any protection mechanism, or to deactivate the Software (or any part of it), or to grant, transfer, distribute, lend, use, lease, or make it available to the public, in any way. Moreover, you are not permitted to remove any copyright information and/or our trademarks, or any other intellectual or industrial property rights we own (or owned by third parties who have granted us the license to use them),
- to inform us, by any appropriate means, if you notice any unauthorized use, storage, processing, or exploitation of the Software or the Website or their content.

Article 3. Viruses, Piracy and Other Electronic Crimes.

- It is forbidden to misuse the Website, or transmit viruses on purpose or “Trojan horses” or “worms” and any other malware, or materials that are malicious or technologically harmful. You may not attempt to get unauthorized access to the Website and its server, or any different server, computer, or database, associated with the Website. You also undertake the obligation not to make any denial of service attack or distributed denial of service attack.
- The violation of this obligation may constitute a criminal offense under applicable law. Any such breach will be reported to the competent prosecuting authorities, with whom we will cooperate, to reveal the identity of the electronic offender. Similarly, in the event of such a breach, your right to use the Website will be terminated immediately.

- You access the Website at your own risk, using your technical means and equipment. You also acknowledge that we grant you the use of the Website as is. Consequently, we are not responsible for any loss or damage caused by any denial of service, viruses, or any other malicious software, or technologically harmful material that may attack your computer, its components, or data.

Article 4. Our Website Information.

- The Website is the most authoritative source of information related to the Accommodation. Therefore, if you would like to be informed about the properties and benefits of our Accommodation, we would recommend that you visit the Website. If you have any queries, we are always at your disposal to resolve them. Hence, we urge you to contact us if you need any clarification and do not trust the information of third parties, or persons not authorized by us, as we cannot guarantee their validity and accuracy. Therefore, we bear no responsibility in case you are pushed into any act or omission or suffer any damage or loss based on third party information.
- We make every reasonable effort to ensure that the content of the Website related to our Accommodation and Services is accurate, valid, and precise. However, you are solely responsible for the assessment and use of such information. Taking any decisions considering this information is your sole responsibility, and we are not obliged to indemnify any relevant damages you may suffer.

Article 5. Third party links on our Website.

The Website may contain links to other websites and sources provided by third parties. These links are for informational purposes only, and the content of such sites or websites or sources is in no way under our control. What's more, we don't encourage you, in any way, to visit these sites and take any action or transaction with financial (or any other content). Therefore, we bear no responsibility for any loss or damage that may be caused by your use of these links. Regarding the terms of use of these sites, you should contact their administrators, as they are in no way related to us or controlled by us.

1. GENERAL PROVISIONS.

Article 1. Data Protection.

We recognize the importance of protecting your privacy. You may find detailed information about the protection of your data and your rights in our Personal Data Protection Policy, published in the field of our Website: [https:// http://lucky8.gr/privacy-policy/](https://http://lucky8.gr/privacy-policy/)

Article 2. Intellectual and Industrial Property.

- All industrial and intellectual property rights related to the content of the Website (our brand name and distinctive title, trademarks and other distinctive features, texts, photographs, videos, information, data, names, and descriptions of our services, the interface, the presentation, and the way of structuring the Website), belong to us, or to those who grant us their license (excluding the protected third party rights). The use of this material is permitted only to the extent explicitly approved by us or our licensors.
- Without prejudice to the above, copying, reproduction, sale, transmission, storage, issuance, deletion, republishing, processing or exploitation in any way, and any general action or material action subject to rights of our intellectual and industrial property, without our prior written consent.

Article 3. Liability.

- In addition to the provisions of Articles D4 and D5, we note that we are not responsible for any damage or delay you may incur, resulting from your non-compliance with applicable law and these Terms. To the extent permitted by applicable law, our liability is limited to the amount that corresponds to the Total Reservation Value and covers only direct damages, not indirect damages (lost profits).
- You are obliged to compensate us for any direct or indirect damages we may suffer (including non-material damage), deriving from your act or omission, or the act or omission of your minors, your service staff, your assistants, and/or your visitors.

Article 4. Notifications.

- We may communicate by any appropriate means. From our part, we shall contact you, in principle, via e-mail, telephone, or through the Website.
- Each notice addressed to you, shall be deemed received, as soon as it is posted on our Website or after twenty-four (24) hours, in case sending an e-mail.
- Sufficient proof of delivery shall be the sending to the e-mail address you indicated during the booking process.

Article 5. Rights and Obligations Transfer.

It is prohibited to transfer, in whole or in part, any of your rights or obligations arising from the Services Agreement, without our prior written consent. However, we reserve the right to transfer at any time, in whole or in part, any rights or obligations arising from the Services Agreement by sending you written notice (your consent is not required).

Article 6. Force Majeure.

- “Force Majeure Event” means an event exceeding the will and realm of influence of the Parties, unable to be prevented by measures of diligence and prudence, such as earthquake, fire, flood, war, epidemics, strikes, catastrophes, natural disasters, terrorism, disruption of public transport, compliance with state, police, health, market and port authorities, compliance with a judicial or arbitral decision, amendment of applicable law, problems or technical malfunctions of networks or lines, or online computer systems.
- In case of non-compliance with our obligations derived from the Terms, due to Force Majeure, we shall bear no responsibility. However, we shall make every effort to inform you as soon as possible and shall try to find the best way to serve you. However, if the execution of the Hotel Services Provision Agreement becomes impossible, the provisions of article shall apply proportionally.
- In case you are affected by a Force Majeure Event, and that enforces you to terminate the Hotel Services Agreement, you must notify us promptly in writing and send us all available proof, which certifies: (a) the occurrence and nature of this event and (b) that its duration shall obligate you to cancel your trip to our Accommodation. From our side, we shall assess this information as soon as possible and inform you if the incidents you invoke constitute an objective Force Majeure Event. In such a case, the provisions of Article A.6.3 shall apply, mutatis mutandis. If we reasonably consider that the incidents you invoke are incomplete or unproven, or do not objectively constitute a Force Majeure Event, then you shall be fully liable for any non-compliance with these Terms. Therefore, you may either abide by the Hotel Services Agreement, either request its termination, in which case the provisions of Article B.5.3 shall apply.
- This Article applies to each Force Majeure Event unless extraordinary circumstances occur, such as a statutory provision, which shall compel us to act differently, e.g., if a Force Majeure Event (such as pandemic) affects a wide geographic area. In this case, we shall publish special terms to our Website to inform you how we shall handle this event, and these special terms shall prevail over the present Terms. From your part, you must: (a) visit our Website to be informed about our special terms, (b) or contact us to guide you further.

Article 7. Requests and Complaints Management.

We are always willing to listen to every complaint and satisfy every request you may have. You can submit your complaints/requests (a) via letter to our Accommodation’s address (Lucky8 Luxury Catamaran, Oia , Santorini, PC 84702) thirida 52, (b) via e-mail to the form posted on the Website, at the field [https:// http://lucky8.gr/contact/](https://http://lucky8.gr/contact/) , (c) via email to lucky8.santorini@gmail.com , (d) via telephone at +30 22860 71334. We are committed to responding reasonably to your complaints and requests. You can expect our response within three (30) days of our receiving a complaint/request (unless there is a specific and unpredictable reason hindering us respond in time, so we shall answer you as soon as possible).

Article 8. Miscellaneous.

- By accepting the Terms, you guarantee that you are at least eighteen (18) years old and that you have the legal capacity to enter into binding contracts.
- Our failure to exercise any of our rights under this Agreement shall not constitute a waiver of such rights. Respectively, our waiver from a specific claim shall not constitute a waiver from any future similar claim. No waiver of our rights shall be considered valid unless it is in writing.

- If any Term becomes void, for whatever reason, this doesn't affect the validity of the remaining Terms, which shall continue to be binding at their valid part.
- These Terms set forth our entire agreement and supersede all prior agreements, arrangements, and understandings, oral or written, between us on the subject matter hereof. However, if special terms are agreed between us in writing, or a significant reason occurs, forcing us to publish special terms on our Website, and a contradiction arises between the specific terms and these Terms, the specific terms shall prevail.
- You acknowledge that you have not relied on any of our statements, commitments, or promises to enter into the Services Agreement.
- We reserve the right to amend the Terms at any time if a significant reason occurs, such as change of applicable law, our compliance with a judicial or arbitral decision, a Force Majeure Event, etc. At the time you submit a request for a reservation to our Accommodation or use our Website in any way, you are subject to our current policies and Terms unless any amendments to these Terms have become mandatory retroactively.
- These Terms were compiled in Greek and then translated into English. Consequently, in case of contradiction between the Greek and the English text, the Greek version will prevail.
- These Terms are governed by Greek law. We shall make every endeavor to resolve amicably any disputes, or disagreements, regarding the interpretation, validity, or compliance with the Terms. If any dispute arises between us, you can contact the local Amicable Settlement Committee, the Consumer Ombudsman, or any other body provided by the Greek legislation, competent for an amicable out-of-court settlement (including Mediation). If no out-of-court agreement is reached, the courts of Athens have the exclusive jurisdiction for resolving all our disputes. The applicable law is Greek.